**MOVIE LIBRARY DATA BASE APPLICATION**

**Use Case Specification**

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Revision History

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| Date | **Revision #** | **Created By** | **Revision Notes** |
| 04/01/2021 | 1 | RADIY MATVEEV | FIRST DRAFT |
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# UC.03.02 User Relationship

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| --- | --- |
| Actor(s): | Web Users, Relationship Management |
| Short Description: | This use case begins when the web user wants to initiate a communication with MLDB’s relationship management team. In order to either suggest an improvement of the application or report a bug. The web user can also send his/her review about the overall functionality of the application. |
| Pre-conditions: | None. Web user does not have to have an account with MLDB to use this feature. Nor does web user needs to be logged in. |
| Post-conditions: | The message was sent successfully |
| Frequency of Use: | High |
| **Normal Course of Events:** | |
| 1. The use case begins when the web user clicks send feedback button to open. 2. System opens the user feedback screen. **[JP 1: CN]** 3. Actor completes the user feedback information and clicks the send feedback button. **[JP 2: ExH]** 4. The System responds with a confirmation message. (Thanks for giving your feedback) 5. System saves the feedback into the User Experience database **[JP 3: DF-In]** 6. Relationship management reviews the message in the User Experience database | |
| **Alternative Course:** None | |
| **Exceptions:** | |
| E1. Some fields are unanswered, from step 3:   1. Web user does fill out all the required fields. 2. System prompts the alert message pop-up “Please answer the questions before submitting”. 3. Web user clicks “OK” button on the alert message pop-up and is permitted to complete the feedback or click on the “Back to Home” button | |
| <<Include>> Relationships: | No |
| << Extend>> Relationships: | No |
| Assumptions: | Web users have some experience (good or bad) which they want to share with the MLDB’s relationship management team |